GOING IT ALONE:

WHY ELIGIBLE FAMILIES CHOOSE NOT TO RECEIVE PUBLIC BENEFITS

Appendices to Executive Summary

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11: INTRODUCTION FOR RANDOM SAMPLE   **INT02**

IF NOT AVAILABLE, ARRANGE CALL-BACK

Hello, this is _____ calling on behalf of the State Office of Financial Management. IF ADULT NOT ON LINE, ASK TO SPEAK TO AN ADULT. WHEN ON LINE REINTRODUCE. We are calling families with children to talk about state programs to help families. This interview is completely voluntary. The survey will ask about your knowledge and use of state programs that help families. If I ask any question that you would prefer not to answer, just let me know and I will skip over it. <word>
IF LANGUAGE BARRIER, ASK TO SPEAK TO SOMEONE WHO SPEAKS ENGLISH. IF NO ONE, TRY TO DETERMINE LANGUAGE AND CODE 30, 60 THRU 62

=> +1 IF TYPE=2

Continue/ Yes received letter, continue 91
No, do not recall letter continue 93

13:   **S9**

Since our questions only apply to households with children, how many people under 18 live in your home?
None 00
Don't know/Refused 99

14:   **INT04**

THANK & TERMINATE: Thank you for your time. We are only talking to families with children under 18. REASON: <s9>

=> +1 IF NOT S9=00,99

63 NQ No children under the age of 18 63   => /ATMPT
64 NQ DK/REF children under 18 64   => /ATMPT

15:   **S10**

How old is the youngest child?
1 year or younger 01
Don't know/Refused 99

16:   **INT05**

THANK & TERMINATE. Thank you for your time. We are only talking to families with children under 18. REASON: <s10>

=> +1 IF S10<18

65 NQ No children under the age of 18 65   => /ATMPT
66 NQ DK/REF age of child 66   => /ATMPT

17: RANDOM SAMPLE   **INT06**

(Are you the mother/father)/(May I speak to the mother/father) of the <s10> year old? IF NO PARENT IN HOUSEHOLD, ASK: Can I talk to the legal guardian of the youngest child? IF NOT AVAILABLE, ARRANGE CALL-BACK. REINTRODUCE IF NECESSARY: Hello, this is _____ calling on behalf of the State Office of Financial Management. We are calling families with children to ask about state programs that help families. This interview is completely voluntary. The survey will ask about your knowledge and use of state programs that help families. If I ask any question that you would prefer not to answer, just let me know and I will skip over it. <word> IF LANGUAGE BARRIER, ASK TO SPEAK TO SOMEONE WHO SPEAKS ENGLISH. IF NO ONE, TRY TO DETERMINE LANGUAGE AND CODE 30, 60 THRU 62

=> +1 IF TYPE=2

Continue/Yes, received letter continue 91
Continue - supervisor use only 92   N
No, do not recall letter continue 93

19:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**WHOM**

THE INTERVIEW IS BEING DONE WITH. . .

Father 01
Mother 02
Legal guardian 03
Other (SPECIFY:) .... 04　O

20:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**INT08**

Are you 18 years or older? IF RESPONDENT IS UNDER 18 DISCONTINUE THE SURVEY. :
Those are all of the questions I have. Thank you for your time.

Yes, age 18 or older, continue 91
Yes, emancipated minor, continue 92
No - THANK & TERMINATE .... 67　　　　=> /ATMPT
Refused - THANK & TERMINATE .... 68　　　　=> /ATMPT

21:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S13A**

How many people live in your home? IF NEEDED: Include yourself, other adults and children.
$E 1 99
Refused 99

22:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**CHECK**

You said there is only person living in this home, but you do have a child living in your home. How
many people live in this home including yourself, other adults and children?

=> +1 if S13A>1

Refused 99

24: ONLY ONE PERSON IN HOUSEHOLD　　　　　　　　　　　　　　　　**INT11**

THANK & TERMINATE REASON: <s13>

=> +1 if NOT S13=01 AND NOT S13=99

Only 1 person in household 69
Refused 70

26:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S14**

For our research, since we only need to talk to families with income that falls into certain ranges, I'd like
to find out a little about your family's resources. Please consider all earnings, child support, and any other
types of income you get. Is your average monthly income, from all sources, above or below <LEVEL>?

Less than or equal to<LEVEL> 1
Greater than<LEVEL> 2
Don't know/Not sure 7
Refused 8

27:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**INT12**

THANK & TERMINATE REASON: <s14>

=> +1 IF NOT S14=2-8

71 NQ INCOME GREATER THAN<LEVEL> .... 71　　　=> /ATMPT
72 NQ DK/REFUSED INCOME .... 72　　　=> /ATMPT

28:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S15**

Is anyone pregnant in your household?

Yes 1
No 2
Refused 8

29:   **S16**

Now, I'm going to ask you some questions about public benefits. At the end of the survey, I will ask permission for OFM (Office of Financial Management) to use information about public benefits you may have received. OFM would get this information from records held by state agencies. First, does anyone in your household currently receive any of the following benefits...   TANF (PRONOUNCED TAN-F), WorkFirst, a welfare check or AFDC?   IF NEEDED: TANF is the Temporary Aid to Needy Families program. AFDC is the Aid to Families with Dependent Children program.

Yes...1
No 2
Don't know/Not sure 7
Refused 8

30:   **S17**

Food Stamps, Basic Food, DSHS food or grocery coupons, or a food EBT?   IF NEEDED: EBT is an electronic benefit transfer.

31:   **S18**

Child care subsidies, help paying for child care or Working Connections?

32:   **S18B**

Who do you get this assistance from?

=> S19 IF NOT S18=1

Your city government 01
DSHS/State/CSO/Social and Health Services.. 02
Catholic Family Services 03
Personal acquaintance or family members 04
Some other organization or provider.. 97
Don't know/Not sure 98   X
Refused.. 99   X

33:   **S18C**

What is the name of the other organization or provider?

=> +1 IF NOT S18B=97

RECORD COMMENTS 01   O
Don't know/Not sure 98   X
Refused.. 99   X

34:   **S19**

Does your family receive Medicaid or medical coupons?

35:   **S20**

Does anyone in your household currently receive
WIC, a special food program for mothers and babies?   IF NEEDED: WIC is short for the Women, Infant, Children's program.

36:   **S21**

Does anyone in your household currently receive
EITC, a tax refund for working families?   IF NEEDED; EITC is the Earned Income Tax Credit.

37:   **S22**

Tuition assistance or help paying for community college or a scholarship

54:   **S23A**

You said you don't receive <BENEFITS LISTED>   I'm going to read you a list of possible reasons you
do not receive these benefits, for each reason, tell me if that is true for you? First. . . You don't want to
rely on welfare

True for me...1
Not true for me..2
Don't know/Not sure 7
Refused...8

55:   **S23B**

          You would find going to the office embarrassing or uncomfortable

---

56:   **S23C**

          You didn't want to deal with DSHS

57:   **S23D**

          You will be making more money soon

58:   **S23E**

          You didn't want anyone asking your employer how much you earn

---

59:   **S23F**

          You thought receiving benefits might affect your immigration status

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60:   **S23G**

          You thought receiving other benefits might affect your 5-year time limit on TANF

61:   **S23H**

          You don't know how to apply for benefits

62:   **S23I**

          You are working and cannot take time off to apply

63:   **S23J**

          You are not a citizen of the US

64:   **S23K**

          You own a car and do not want to sell it.

65:

          You said you don't receive food stamps, or the Basic Food program. Which of the following explain why not. . .
          Is the reason because you've never heard of Food Stamps?

=> S25A IF NOT S17=2

Yes...1
No/Not applicable 2
Don't know/Not sure 7
Refused...8

66:   **S24B**

          Is it because you make too much money to be eligible?

=> S25A IF S24A=1

67:   **S24C**

       Is it because your application is in process?

=> S25A IF S24B=1

68:   **S24D**

       Is it because you used to get food stamps, but were told you no longer qualified?

=> S25A IF S24C=1

69:   **S24E**

       Is the reason that it's too much of a hassle to apply?

=> S25A IF S24D=1

70:   **S24F**

       Is the reason because you applied, and were told you can't get Basic Food?

71:   **S24G**

       Is the reason because you used to get food stamps, but you didn't like the rules?

72:   **S24H**

       Is the reason because you were eligible, but it was for such a small amount it wasn't worth the trouble?

73:   **S24I**

       Is it because you can get by without these benefits?

74:   **S24J**

CLARIFY

Is there some other reason?   IF NEEDED: That you don't receive food stamps or the basic food program

Yes, RECORD COMMENTS .... 01 O
No, no other reasons .... 00 X
Don't know/Not sure .... 98 X
Refused .... 99 X

75:   **S25A**

You said you don't receive the Earned Income Tax Credit. Which of the following explain why not?
       Is it because you have never heard of the EITC?

=> S26 IF NOT S21=2

Yes 1
No/Not applicable 2
Not familiar with family's taxes 3
Don't know/Not sure 7
Refused 8

76:   **S25B**

       Is it because you make too much money to be eligible?

=> S26 IF S25A=1,3

77:   **S25C**

       Is it because your application is in process?

=> S26 IF S25B=1

78:   **S25D**

Is the reason because you applied for the EITC, but were told you didn't qualify?

=> S26 IF S25C=1

79:   **S25E**

Is it because you knew you didn't have to file a tax return, so you didn't think the EITC had anything to do with you?

=> S26 IF S25D=1

80:   **S25F**

Is it because its difficult for you to read flyers and posters, and no one ever talked to you about it?

81:   **S25G**

Is it because you would rather have nothing to do with the IRS or taxes?

82:   **S25H**

Is it because the instructions on the tax form are confusing, so you didn't fill it out?

83:   **S25I**

Is it because you filed a tax form with your employer, but it turned out it wasn't for EITC?

84:   **S25J**

Is the reason because you didn't know where to get the forms you needed?

85:   **S25K**

Is the reason because you didn't find out about it by April 15, so you assumed it was too late?

86:   **S25L**

Is it because the forms weren't available in your language?

87:   **S25M**

Is it because you can get by without these benefits?

88:   **S25N**

CLARIFY

Is there some other reason? IF NEEDED: That you don't receive the Earned Income Tax Credit?

Yes, RECORD COMMENTS 01   O
No, no other reasons... 00   X
Don't know/Not sure 98   X
Refused 99   X

89:   **S26**

You said you don't receive financial aid. Are you currently in school?

=> S29A IF NOT S22=2

Yes...1
No 2
Don't know..7
Refused..8

90:   **S27**

Would you like more education?

=> +1 IF S26=1

Yes..1
No 2
Don't know 7
Refused 8

91:   **WORD1**

Wording only

=> * IF ((S26=1),1,IF ((S27=1),2,3))

you're currently in school, but don't receive financial aid...1
you would like to get more education, but aren't in school...2
Not applicable 3

92:   **S28A**

You've said <WORD1>   Which of the following applies to you?
        Is it because you've applied for financial aid, and were told you are not eligible?

=> S29A IF NOT S26=1 AND NOT S27=1

Yes..1
No/Not applicable 2
Don't know/Not sure 7
Refused 8

93:   **S28B**

(You've said <WORD1>   Which of the following applies to you.)
        Is it because you make too much money to be eligible for financial assistance?

=> S29A IF S28A=1

Yes..1
No/Not applicable 2
Don't know/Not sure 7
Refused 8

94:   **S28C**

(You've said <WORD1>   Which of the following applies to you...)
        Is it because your application is in process?

=> S29A IF S28B=1

Yes..1
No/Not applicable 2
Don't know/Not sure 7
Refused 8

95:   **S28D**

(You've said <WORD1>   Which of the following applies to you...)
        Is it because you can get by without these benefits?

=> S29A IF S28C=1

96:   **S28E**

Are you not going to school because you can't afford to go?

=> +1 IF NOT S27=1

97:   **S28F**

(You've said <WORD1>   Which of the following applies to you...)
> Is it because you didn't think you could get help to pay for school or that school could be free?

98:   **S28G**

(You've said <WORD1>   Which of the following applies to you...)
> Is it because you don't have time to go to school?

=> +1 IF NOT S27=1

99:   **S28H**

(You've said <WORD1>   Which of the following applies to you..)
> Is it because applying for financial aid would be too much hassle?

100:   **S28I**

(You've said <WORD1>   Which of the following applies to you..)
> Is it because you would have to go into debt, and you don't want to do that?

=> S28M IF NOT S27=1

101:   **S28J**

(You've said <WORD1>   Which of the following applies to you...)
> Is it because you used to get financial aid, but you dropped out?

102:   **S28K**

(You've said <WORD1>   Which of the following applies to you...)
> Is it because there are no community college programs that interest you?

103:   **S28L**

(You've said <WORD1>   Which of the following applies to you...)
> Is it because you there are no colleges close to you?

104:   **S28M**

CLARIFY

Is there some other reason?
Yes, RECORD COMMENTS 01   O
No, no other reasons... 00   X
Don't know/Not sure 98   X
Refused.. 99   X

105:   **S29A**

You said you don' receive Medicaid. Which of the following explain why not?
> Is it because you never heard of Medicaid?

=> S30A IF NOT S19=2

106:   **S29B**

> Is it because you make too much money to be eligible?

=> S30A IF S29A=1

107:   **S29C**

> Is it because your application is in process?

=> S30A IF S29B=1

108:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29D**

　　　　Is the reason because you applied, and were told you can't get Medicaid?

=> S30A IF S29C=1

109:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29E**

　　　　Is the reason because it was too much hassle to apply?

=> S30A IF S29D=1

Yes..1
No/Not applicable 2
Don't know/Not sure 7
Refused..8

110:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29F**

　　　　Is it because you can get by without these benefits?

111:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29G**

　　　　Is it because you used to get Medicaid, but you didn't like the rules?

=> S30A IF S29G=1

112:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29H**

　　　　Is it because you were on Medicaid, but were recently terminated?

113:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29I**

　　　　Is it because you used to receive Medicaid but now have insurance through work?

=> S30A IF S29H=1

114:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29J**

　　　　Is it because you will be getting insurance through work soon?

=> S30A IF S29I=1

Yes..1
No/Not applicable 2
Don't know/Not sure 7
Refused..8

115:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29K**

　　　　Is it because your children get Medicaid, but you don't need it because you're healthy?

=> S30A IF S29J=1

116:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29L**

　　　　Is it because your whole family is healthy, so you don' need it?

117:　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　**S29M**

　　　　Is it because you don't need Medicaid because you take care of your health care yourselves?

118:   **S29N**

Is there another reason?   IF NEEDED: that you do not receive Medicaid

Yes, RECORD COMMENTS 01   O
No, no other reasons... 00   X
Don't know/Not sure 98   X
Refused 99   X

119:   **S30A**

You said you don't receive TANF or WorkFirst. Which of the following explain why not?
          Is it because you've never heard of TANF?

=> S31A IF NOT S16=2

Yes...1
No/Not applicable 2
Don't know/Not sure 7
Refused...8

120:   **S30B**

          Is it because you make too much money to be eligible?

=> S31A IF S30A=1

121:   **S30C**

          Is it because your application is in process?

=> S31A IF S30B=1

122:   **S30D**

          Is it because you applied and were told you can't get it?

=> S31A IF S30C=1

123:   **S30E**

          Is it because you don't think you're eligible?

=> S31A IF S30D=1

124:   **S30F**

          Is it because it was too much hassle to apply?

125:   **S30G**

          Is it because you can get by without these benefits?

126:   **S30H**

          Is it because you used to be on TANF, but didn't like the rules?

127:   **S30I**

          Is it because you were eligible, but it was for such a small amount it wasn't worth the trouble?

128:   **S30J**

Is there another reason?   IF NEEDED: That you haven't applied for TANF?

Yes, RECORD COMMENTS 01   O
No, no other reasons... 00   X
Don't know/Not sure 98   X
Refused 99   X

129:   **S31A**

You said you don't receive WIC. Which of the following explain why not?
          Is it because you've never heard of it?

=> S32 IF (S20=2 AND S10>4) OR NOT S20=2

Yes...1
No/Not applicable 2
Don't know/Not sure 7
Refused 8

130:   **S31B**

          Is it because you make too much money to be eligible?

=> S32 IF S31A=1

131:   **S31C**

          Is it because your application is in process?

=> S32 IF S31B=1

132:   **S31D**

          Is it because you used to get WIC, but did not like the program?

=> S32 IF S31C=1

133:   **S31E**

          Is it because you applied but were told you did not qualify?

=> S32 IF S31D=1

134:   **S31F**

          Is it because there is no WIC office near where you live?

=> S32 IF S31E=1

135:   **S31G**

          Is it because you don't think your family qualifies?

=> S32 IF S31F=1

136:   **S31H**

          Is it because it was too much hassle to apply?

137:   **S31I**

          Is it because you can get by without these benefits?

138:   **S31J**

CLARIFY

Is there another reason?   IF NEEDED: why you do not receive WIC

Yes, RECORD COMMENTS 01   O
No, no other reasons.. 00   X
Don't know/Not sure 98   X
Refused 99   X

139:   **S32**

Are you currently working?

=> S36 IF (S18=2 AND S10>12) OR NOT S18=2

Yes..1
No 2
Don't know..7
Refused...8

141:   **S33**

Is there another parent or guardian of your children in your home?

Yes..1
No 2
Don't know..3
Refused...4

142:   **S34**

Is he or she currently working?

=> +1 IF NOT S33=1

Yes..1
No 2
Don't know..7
Refused...8

143:   **S35A**

The survey doesn't ask about child abuse and neglect. But you need to be told that we are required to report it if we are concerned it might be happening. You said you don't receive child care subsidies. Which of the following explain why not?
        Is it because you didn't know there was a program for some families to help pay for child care?

=> S36 IF NOT S32=1 AND NOT S34=1

Yes..1
No/Not applicable 2
Don't know/Not sure 7
Refused...8

144:   **S35B**

        Is it because you make too much money to be eligible?

=> S36 IF S35A=1

145:   **S35C**

        Is it because your application is in process?

=> S36 IF S35B=1

146:   **S35D**

        Is it because you applied but were told you can't get it?

=> S36 IF S35C=1

147:   **S35E**

        Is it because it is too confusing or too much hassle?

=> S36 IF S35D=1

148:   **S35F**

        Is it because you didn't think you would qualify (you haven't applied)?

149:   **S35G**

        Is it because you don't need it - you have arrangements with a relative, friend or neighbor?

150:   **S35H**

        Is it because you don't need it - your children care for themselves?

151:   **S35I**

        Is it because the co-payment was too much?

152:   **S35J**

        Is it because DSHS won't pay your provider because they're not licensed?

153:   **S35K**

        Is it because DSHS won't pay your provider because they charge too much?

Yes...1
No/Not applicable 2
Don't know/Not sure 7
Refused..8

154:   **S35L**

(You said you don't receive child care subsidies. Which of the following explain why not...)
        Is it because DSHS won't pay your provider because of the background check?

Yes...1
No/Not applicable 2
Don't know/Not sure 7
Refused..8

155:   **S35M**

        Is it because your provider doesn't want to deal with DSHS?

156:   **Q35N**

        Is it because you contacted DSHS but got no response?

157:   **S35O**

        Is it because you can't find a provider that speaks your language?

Yes...1
No/Not applicable 2
Don't know/Not sure 7
Refused..8

158:   **S35P**

        Is it because you do not have transportation to child care providers?

159:   **S35R**

        Is it because you can get by without these benefits?

160: S35Q

CLARIFY

      Is there another reason? IF NEEDED: Why you don't receive childcare subsidies?

Yes, RECORD COMMENTS .... 01 O
No, no other reasons... 00 X
Don't know/Not sure .... 98 X
Refused .... 99 X

161: S36

Your family may be able to get some of the benefits I mentioned. If you're interested, I can give you a number to call.   IF YES, SAY: I can give you a phone number or a website. Which would you prefer? IF NEEDED: The phone number is for OFM/The website is for DSHS.   IF PHONE, SAY: The phone number is 1-800-338-4881 IF WEBSITE, SAY: The website is https://wws2.wa.gov/dshs/onlinecso/findservice.asp

Yes, gave phone number 1
Yes, gave web address 2
No 3
Don't know...8
Refused...9

162: S37

If you've ever received public benefits, your records would be helpful for this survey. By records, I mean food stamps, WIC, child care subsidies, TANF, Medicaid, or financial aid. OFM researchers would like to get information about the benefits you may have received from the Department of Social and Health Services, community colleges or the Department of Health. They would like to know how long you received them, and their monetary value. They would get records as far back as August 1997 and as recently as last month. They would only look at records for benefits you applied for, not the records of children or anyone else in your household. Do you give permission to the Office of Financial Management to get your benefit records for this study?

Yes...1
No 2
Don't know/Refused 3

163: S38

To help OFM find your record, could you tell me your FULL name? RECORD FIRST AND LAST NAME, THEN SPELL BACK TO RESPONDENT TO MAKE SURE NAME IS CORRECT.

=> S40A if NOT S37=1

RECORD NAME ....1 O
Refused...2

164: S39

OFM needs your date of birth, to make sure they get the correct record. Benefit recipients may have similar names. Can you tell me your birthday? RECORD MONTH, THEN ON NEXT TWO SCREENS DAY AND YEAR.

=> S40A if S37=2

167:   **S39D**

Your Social Security number may be in records of benefits you received. The OFM researchers are asking permission to use your number to collect your benefit records, because it's a good way to make sure they have the correct person. They would only use your SSN to find your records. They won't use your SSN for any other reason, or get records of children or anyone else in your household. Do you give OFM permission to use your Social Security number? IF NEEDED: OFM has some benefit information about Washington residents already, because of the work the agency does. The researchers would get your Social Security number from the records they already have, but only if you give permission. After OFM collects your public benefit records, they will delete your Social Security number from all study files.

Yes...1
No 2
Don't know/Refused 3
BLANK CODE...4   NO

168:   **S40A**

These next questions would only be used to describe study participants. First, what is your zip code?
Don't know/Refused 99999

171:   **S40**

Is your average monthly income, from all sources, above or below<INCM1>?
Less or equal to<INCM1> 1
Greater than<INCM1>..2
Don't know...7
Refused...8

172:   **S41**

Is your average monthly household income, from all sources, above or below<INCM2>?

=> +1 IF S40=1,7-8

Less or equal to<INCM2> 1
Greater than<INCM2>..2
Don't know...7
Refused...8

174:   **S42**

IF MALE, ASK: Are you of Hispanic or Latino origin or background? IF FEMALE, ASK Are you of Hispanic or Latina origin or background?
Yes...1
No 2
Don't know...7
Refused...8

175:   **S43**

Can you tell me what race best describes you?
White...1
Black 2
Asian 3
Pacific Islander 4
American Indian..5
Other (SPECIFY;) 6   O
Don't know...7
Refused...8

176:   **S44**

Could we call you again if we need to clarify any of the answers that you give us here today?

Yes...1
No 2
Don't know/Refused 3

178:   **LANG**

THIS INTERVIEWER WAS CONDUCTED IN...

English...1
Spanish 2
Russian...3
Vietnamese...4

182:   **INT01**

$E

That's my last question. Thank you very much for your time and cooperation. Your answers will help OFM and other state agencies improve public benefit programs for families.

Completed Interview... 01   D   => /ATMPT

CM: Completed Interview	501
PC: Partial complete (incomplete w/ callback)	2
PB: Partial complete (incomplete w/ refusal of callback)	0
R2: Soft refusal	87
R3: Hostile refusal	55
R5: Refusal on conversion attempt	1418
RN: Refusal for respondent not available	67
R6: Put on "Never Call" list	186
R63: Refusal of # of HH members	0
CB: Specific callback	0
GB: General callback	37
BZ: Busy signal	332
NA: No answer	1178
AM: Answering machine	754
DF: Hearing/other problem	95
LG: Language problem	31
RG: Respondent Gone	24
IE: Ineligible, 1 person in household	0
I2: Ineligible, no children under 18	3567
IEE: Ineligible, income over limit	507
BG: Business or government	1369
DS: Disconnected	4498
ED: Electronic device (Fax)	866
BC: Blocked call	46
DP: Duplicate #s	4
OT: Other misc.	6
RS: Russian Sample	13
VT: Vietnamese Sample	10
SP: Spanish sample	221
NQ-DK/Refused children	30
NQ-DK/Refused age of children	8
NQ-Under 18	3
NQ-DK/Refused age	2
NQ-DK/Refused income	41
Total Sample	15958

APPENDIX C: INCOME THRESHOLDS FOR BENEFIT ELIGIBILITY

annual income, 2004 federal poverty guidelines					food stamps			family medical		
family size	100%	85%	125%	200%	mothly income	annual income	% of fpl	monthly income	annual income	% of fpl
1	$9,310	$7,914	$11,638	$18,620	$1,009	$12,108	130%	$349	$4,188	45%
2	$12,490	$10,617	$15,613	$24,980	$1,354	$16,248	130%	$440	$5,280	42%
3	$15,670	$13,320	$19,588	$31,340	$1,698	$20,376	130%	$546	$6,552	42%
4	$18,850	$16,023	$23,563	$37,700	$2,043	$24,516	130%	$642	$7,704	41%
5	$22,030	$18,726	$27,538	$44,060	$2,387	$28,644	130%	$740	$8,880	40%
6	$25,210	$21,429	$31,513	$50,420	$2,732	$32,784	130%	$841	$10,092	40%

	WIC		EITC					TANF			WCCC		
family size	annual income	% of fpl	single filer	% of fpl	married filing jointly	% of fpl		monthly payment standard	annual payment standard	% of fpl	monthly income	annual income	% of fpl
1	$17,224	185%	$11,230	121%	$12,230	131%		$349	$4,188	45%	$1,552	$18,624	200%
2	$23,107	185%	$29,666	238%	$30,666	246%		$440	$5,280	42%	$2,082	$24,984	200%
3	$28,990	185%	$33,692	215%	$34,692	221%		$546	$6,552	42%	$2,612	$31,344	200%
4	$34,873	185%	$33,692	179%	$34,692	184%		$642	$7,704	41%	$3,142	$37,704	200%
5	$40,756	185%	$33,692	153%	$34,692	157%		$740	$8,880	40%	$3,672	$44,064	200%
6	$46,639	185%	$33,692	134%	$34,692	138%		$841	$10,092	40%	$4,202	$50,424	200%

sources:

food stamps: http://www.fns.usda.gov/fsp/applicant_recipients/fs_Res_Ben_Elig.htm

family medical: https://wws2.wa.gov/dshs/onlinecso/family_medical.asp

WIC: http://www.doh.wa.gov/cfh/WIC/who_is_eligible.htm

EITC: http://www.irs.gov/newsroom/article/0,,id=119793,00.html

TANF: WAC 388-450-0162 (http://www1.dshs.wa.gov/esa/eazmanual/Sections/INCMeffect.htm#388-450-0162)

WCCC: http://www1.dshs.wa.gov/esa/dccel/glossary.shtml#wccc

Tuition assistance consists of a number of programs, all of which have different criteria for eligbility. Respondents with incomes as high as 200% fpl are potentially eligible for some types of tuition assistance.

APPENDIX D: PERSONAL CHARACTERISTICS THAT CORRELATE SIGNIFICANTLY WITH REASONS

household income	<86% fpl	85-125% fpl	>125% fpl	N
food stamps				
Is it because you make too much money to be eligible?	40.7%	63.4%		141
Is the reason that it's too much of a hassle to apply?	44.0%	11.1%		52
reasons for non-receipt of EITC				
Is it because you have never heard of the EITC?	42.4%	40.0%	23.8%	219
Is it because you make too much money to be eligible?	25.5%	53.3%	69.2%	146
Is it because you knew you didn't have to file a tax return, so you didn't think the EITC had anything to do with you?	53.6%	27.3%	12.5%	55
You are working and cannot take time off to apply.	9.5%	16.1%	23.0%	257
You are not a citizen of the US.	9.5%	6.5%	1.0%	257
Is it because you didn't work in the past year?	0.0%	0.0%	0.0%	48
reasons for non-receipt of tuition assistance				
Is it because you make too much money to be eligible for financial assistance?	3.1%	14.3%	21.8%	238
reasons for non-receipt of tuition assistance				
Is it because your application is in process?	18.1%	5.6%	1.6%	209
You will be making more money soon.	55.7%	39.0%	38.6%	239
reasons for non-receipt of WIC				
Is it because you make too much money to be eligible?	16.7%	45.0%	68.9%	95
You would find going to the office embarrassing or uncomfortable.	50.0%	22.7%	27.6%	112
reasons for non-receipt of WCCC				
Is it because you make too much money to be eligible?	10.7%	29.6%	68.4%	112
You thought receiving other benefits might affect your 5-year time limit on TANF.	4.6%	13.5%	1.4%	175

number of children in household	1 child	2 children	3 children	4 or more	N
reasons for non-receipt of EITC					
Is the reason because you applied for the EITC, but were told you didn't qualify?	18.8%	40.0%	6.7%		72
You don't know how to apply for benefits.	24.3%	17.0%	7.0%		276
reasons for non-receipt of tuition assistance					
Are you not going to school because you can't afford to go?	66.7%	72.2%	59.6%	36.4%	201

number of adults in household	1 adult	2 or more adults	N
reasons for non-receipt of EITC			
Is it because you make too much money to be eligible?	20.9%	63.1%	154
Is it because you didn't work in the past year?	54.2%	24.0%	49
reasons for non-receipt of tuition assistance			
Is it because you make too much money to be eligible for financial assistance?	5.2%	15.3%	253
Is it because your application is in process?	16.4%	6.7%	222
Is it because you there are no colleges close to you?	3.3%	12.9%	200
You are not a citizen of the US.	2.4%	10.1%	272
reasons for non-receipt of TANF			
Is it because you've never heard of TANF?	15.2%	36.1%	105
reasons for non-receipt of WIC			
Is it because you make too much money to be eligible?	20.0%	58.0%	101

age of youngest child in household	infant	preschool (2-4)	elementary (5-8)	middle (9-12)	teen (13-17)	N
reasons for non-receipt of EITC						
You didn't want anyone asking your employer how much you earn.	4.8%	15.9%	19.6%	27.3%	17.8%	276
reasons for non-receipt of TANF						
You own a car and do not want to sell it.	27.3%	41.7%	70.4%	55.0%	46.2%	106

rural / urban household	rural	urban	N
food stamps			
Is the reason because you were eligible, but it was for such a small amount it wasn't worth the trouble?	5.0%	25.0%	52
reasons for non-receipt of EITC			
You didn't want anyone asking your employer how much you earn.	13.6%	24.3%	276
reasons for non-receipt of tuition assistance			
Is it because you there are no colleges close to you?	5.4%	22.2%	201
You didn't want to deal with DSHS.	48.5%	29.6%	267
You thought receiving other benefits might affect your 5-year time limit on TANF.	9.3%	1.4%	262

eastern / western Washington	west	east	N
reasons for non-receipt of EITC			
You would find going to the office embarrassing or uncomfortable.	34.8%	23.2%	276
You didn't want to deal with DSHS.	43.9%	31.3%	276
You didn't want anyone asking your employer how much you earn.	20.1%	10.7%	276
You don't know how to apply for benefits.	22.6%	10.7%	276
You are working and cannot take time off to apply.	19.5%	10.7%	276
reasons for non-receipt of tuition assistance			
Is it because you can get by without these benefits?	18.3%	32.1%	201
Is it because you would have to go into debt, and you don't want to do that?	40.0%	55.6%	201
You would find going to the office embarrassing or uncomfortable.	39.8%	24.0%	265
reasons for non-receipt of TANF			
Is it because it was too much hassle to apply?	20.0%	60.0%	25
You will be making more money soon.	43.9%	64.9%	94
reasons for non-receipt of Medicaid			
Is it because you don't need Medicaid because you take care of your health care yourselves?	15.4%	60.0%	23
reasons for non-receipt of WIC			
Is it because you've never heard of [WIC]?	15.5%	2.5%	124
You don't want to rely on welfare.	69.0%	88.1%	126